



NEWS RELEASE

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Avanquest ProcessFlows Transfer Data from Legacy Document Imaging Solution at Le Crossing (Dartford Tunnel Management)

Le Crossing Company Limited - responsible for the Dartford Crossing traffic management systems – had important data 'locked away' in a [legacy](#) redundant eCabinet network office appliance no longer supported by manufacturer Ricoh (eCabinet is a 1990's document imaging system. It automatically captures documents from a variety of sources - email, fax, printouts and paper documents - and stores and retrieves them). They could use the system for lookup, but nothing else.

Following the takeover by Connect Plus (M25) Limited (a management consortium comprising Balfour Beatty, Skanska, Atkins and Egis Road Operation UK); Le Crossing needed to extract and export the image data files stored in eCabinet into Microsoft SharePoint, so it could then be merged and centralised with Connect Plus' chosen content management system.

Jorge Maximo, IT Manager at Le Crossing was faced with the challenge. *"eCabinet is a dead document management solution as there is no longer any support available from Ricoh" said Jorge. "It was even more of a problem because the data was also corrupted. Image files (scanned files) and metadata had become separated, so documents could not be opened/viewed and made sense of. Plus, time was against us. I had just 2 weeks to complete the project."*

Using Open Text Document Server, Alchemy Edition and the Alchemy DataGrabber module as a 'convertor tool', [Avanquest ProcessFlows](#) were able to [extract](#) and capture at source the corrupted image files and the metadata created by eCabinet. The files were then recombined and imported directly into the Alchemy data repository so they could once again be opened, viewed and understood.

"What Avanquest ProcessFlows achieved in such a short time frame was fantastic" said Jorge Maximo. "We met our deadline and are now in a position to seamlessly transfer the data into SharePoint to ConnectPlus' content management system."

Document Imaging is a technology that has been available for some 30 years and there have been many entrants to this market ([eCabinet](#), [Hummingbird](#), [Filenet](#), [Xerox DocuImage](#)). Some have thrived whilst others have discontinued developing and supporting their products. As a result, companies have document images stuck there.

Further information about Avanquest ProcessFlows at <http://www.processflows.co.uk>

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