



# OpenText RightFax Servers

A solution for any environment

## RightFax Server Options

The RightFax family of fax servers provide an integrated and scalable solution that can meet the needs of any organization.

RightFax can help reduce costs, improve productivity and meet compliance goals by integrating fax with e-mail, desktop and document management applications, and by enabling high volume fax delivery from CRM, ERP, and host applications. RightFax provides unrivaled reliability, business continuity, scalability, and ease of use for IT staff and desktop users alike.

### Benefits

- Secure and tamper resistant document delivery with centralized hubs to support auditing and compliance
- Ability to cut costs from standalone fax machines, integrate leading MFPs, and consolidate infrastructure
- Seamless fax integration with leading premise and cloud-based e-mail and unified messaging/unified communication platforms
- Improves productivity and automated document delivery (production fax) through critical business applications
- Market leading FoIP integration and interoperability with the leading VoIP providers and platforms
- Facilitates consolidation with VMware and Microsoft Hyper-V
- Track documents and user activity with comprehensive monitoring, reporting, and audit trail capabilities

### Business Server

- Ideal for small to mid-size companies
- Leverages intelligent least-cost routing
- Supports E-mail and MFP Integrations

### Enterprise Server

- Ideal for national or global companies that require enterprise-wide fax
- Enables organizations to combine the power of multiple network fax servers
- Can share a single database for load-balancing, increased performance, and database consolidation
- Features intelligent Least-cost Routing, load-balancing, auto-fax aging, and Windows authentication

### Enterprise Suite

- Ideal for national or global companies that want to combine the power of multiple RightFax servers and take advantage of additional modules at a cost-effective price
- Includes Enterprise Server with the following add-on modules:
  - Connector for Microsoft Exchange
  - Connector for Lotus Notes
  - PDF Module, Searchable PDF and barcode routing
  - Encrypted and certified delivery

### Enterprise Integration

- Robust production fax platform that is ideal for companies that want to deliver critical business documents from mainframe, midrange, host, legacy or ERP and CRM systems
- Includes Enterprise Suite with the following add-on modules:
  - Connector for SAP
  - RightFax Integration Module



 **New in RightFax 10**

**Branch Office Server**

- Ideal for small office, departments, and branch office survivability
- Easy to virtualize
- Leverages intelligent least-cost routing
- Supports E-mail and MFP Integrations

**Key capabilities**

**Centralized Network Fax Resource**

- **Integrated with key business applications**—e-mail, CRM, ERP, EMR and EHR systems, document management, MFPs, and more.
- **Microsoft Support**—Tested and support for Microsoft SQL Server 2008, Windows Server 2008 Standard and Enterprise Servers, Windows 7, Vista, XP and Office 2010.
- **Robust synchronization**—Synchronizes with Microsoft Active Directory to import and manage users and settings.
- **Shared Services**—Consolidate multiple servers to share a single database.
- **Unified Communications**—Integrates seamlessly with unified communications/messaging strategies.

**Enterprise-wide Document Delivery**

- **Enterprise-wide faxing**—Send, receive, and manage faxes from virtually all desktop applications.
- **Intelligent outbound delivery**—Call grouping, scheduling, priority sending, least-cost routing, and human-answered fax options.
- **E-mail gateways**—Send, receive, and manage faxes from e-mail.
- **Fax broadcasting**—Broadcast fax documents to hundreds or thousands of recipients at once.
- **Automated delivery**—Automate fax creation and delivery from back office applications to cut costs and improve business processes.

**Receipt and Tracking**

- **Phonebook integration**—Includes Lightweight Directory Access Protocol (LDAP), Open Database Connectivity (ODBC), Active Directory, and more.
- **Fax archival**—Record all inbound and outbound fax transactions.
- **Notifications**—Receive customized notification options and verification of document transmission and receipt.
- **AutoReply**—Monitor one or more RightFax mailboxes for inbound faxes and provide fax replies to the sender.
- **Reporting**—Log, record, and provide audit trail of vital documents.

Capabilities	Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
<b>Scalability and Business Continuity</b>					
<b>Maximum Users</b>	100	Unlimited	Unlimited	Unlimited	Unlimited
<b>Maximum Channels (transmission ports)</b>	4	30	1024	1024	1024
<b>Database Load-balancing</b>	No	No	Yes	Yes	Yes
<b>Process and Communication Load-balancing</b>	No	No	Yes	Yes	Yes
<b>High Availability (99.999%)</b>	No	No	Yes	Yes	Yes
<b>Microsoft Clustering</b>	No	No	Yes	Yes	Yes
<b>Virtualization</b>	Yes	Yes	Yes	Yes	Yes



## Key capabilities

### Reliability, Scalability and Business Continuity

- **Open database**—Uses a Microsoft SQL Server for enterprise scalability, reliability and performance.
- **24x7 reliability**—Ensure continual uptime with 24 years of proven and reliable technology.
- **Adjustable bandwidth**—Adjust channels automatically to send, receive, or both, during peak intervals to control fax traffic volume on a group wide basis.
- **Scalable and expandable**—Start small and add servers, channels, modules, and document delivery options.
- **Load-balancing**—Maximize system performance by directing faxes to any available server.



### Security and Privacy

- **Secure delivery format**—Deliver Tagged Image File (TIF) documents over a secure Public Switched Telephone Network (PSTN) or native and PDF documents as secure encrypted e-mail.
- **Encrypted and certified delivery options**—Maintain privacy and security with certified or encrypted delivery options.
- **Automatic fax distribution**—Provide systematic distribution of faxes to groups of users for fast, efficient and secure processing.
- **Fax authorization system**—Enable managed review of confidential faxes prior to send.
- **Windows security authentication**—Use network's established Windows security system by linking each Fax Server user ID to a Windows user account.
- **Customizable dialing**—Gain precise control of outbound faxing by specifying rules and restrictions over how faxes are sent.
- **Automatic archive**—Archive automatically without the suspension of operations for maximum uptime.

Capabilities	Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
<b>Document Capture, Routing, and Administration</b>					
<b>Telephony Routing (ANI, DID, DNIS, DTMF, CSID)</b>	Yes	Yes	Yes	Yes	Yes
<b>Rules-based Routing</b>	Yes	Yes	Yes	Yes	Yes
<b>Barcode Routing</b>	Yes	Yes	Yes	Yes	Yes
<b>OCR Routing</b>	Yes	Yes	Yes	Yes	Yes
<b>Intelligent Least-Cost Routing</b>	Yes	Yes	Yes	Yes	Yes
<b>Desktop Capture</b>	Yes	Yes	Yes	Yes	Yes
<b>SharePoint Integration</b>	Yes	Yes	Yes	Yes	Yes
<b>SMS and SNMP Alerts</b>	No	No	Yes	Yes	Yes
<b>Advanced Delegate Options and Auditing</b>	No	No	Yes	Yes	Yes
<b>Automatic Fax Aging and Deleting</b>	No	No	Yes	Yes	Yes



## Key capabilities

### Cost Reduction and Cost Recovery

- **Least-cost Routing**—Route outbound faxes between servers on a LAN or WAN to minimize long distance and other telephone charges.
- **Cost-effective document delivery**—Fax, e-mail, SMS, print device, or encrypted and certified delivery options eliminate the costs for paper, postage, equipment, and related supplies.
- **Scheduled delivery**—Schedule or prioritize delivery to use off-peak phone rates or expedite orders.
- **Cost recovery**—Track and report fax activity using billing codes by recipient, department or group to recover cost.

“FoIP systems, being IP based,... can help customers eliminate costs associated with managing fax and MFP devices (maintenance, paper, ink, multiple and circuit switched phone lines, etc...)”

Frost and Sullivan, Enterprise Fax Market Report. November 2010

Capabilities	Branch Office Server	Business Server	Enterprise Server	Enterprise Suite	Enterprise Integration
<b>Integrations and Add-on Modules</b>					
Connector for SAP	No	No	Yes	Yes	Yes
Connector for Oracle Purchasing 11i	No	No	Yes	Yes	Yes
SMTP, Microsoft Exchange, and Lotus Notes E-mail Connectors	Yes	Yes	Yes	Yes	Yes
Off-site E-mail Integration (Google Apps and Microsoft Office 365)	Yes	Yes	Yes	Yes	Yes
Connector for FileNet	No	No	Yes	Yes	Yes
Connector for HP MFPs	Yes	Yes	Yes	Yes	Yes
Connector for Konica-Minolta MFPs	Yes	Yes	Yes	Yes	Yes
Connector for Ricoh MFPs	Yes	Yes	Yes	Yes	Yes
Connector for Sharp MFPs	Yes	Yes	Yes	Yes	Yes
Connector for Xerox MFPs	Yes	Yes	Yes	Yes	Yes
XML Connector for MFPs	Yes	Yes	Yes	Yes	Yes
SMTP Connector for MFPs	Yes	Yes	Yes	Yes	Yes
Searchable PDF and PDF conversions	Yes	Yes	Yes	Yes	Yes
Encrypted Document Transport and Certified Delivery	No	No	Yes	Yes	Yes

Learn more

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